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Amendments to the Claims:

Claims 1, 3, 7-9, 14, 20, 22, 23, 25-28, 30-33, 35, 36, 40, and 41 have been amended. Claims 2, 19, 21, 24, and 34 have been canceled without prejudice. A new claim 42 has been added. This listing of claims will replace all prior versions, and listings of claims in the application:

Listing of Claims:

1.   (Currently Amended) A computer-implemented method of initiating an action upon exit from a web site, the method comprising:

    accessing the web site using a first browser executing on a user system;

    upon accessing the web site, performing processing at the user system to periodically monitor if the first browser has exited the web site; and

    initiating the action upon determining that the first browser has exited the web site, wherein initiating the action comprises:

    communicating a message from the user system to a server upon determining that the first browser is not accessing the web site;

    receiving a form at the user system from the server in response to the message; and

    outputting the form via the user system.

2.   (Canceled)

3.   (Currently Amended) The method of claim 1 wherein: ~~initiating the action comprises:~~

    ~~communicating a message from the user system to a server indicating that the first browser has exited the web site,~~ the message includes ~~including~~ information related to a user of the first browser and information related to one or more activities performed by the user at the web site; and

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7   ~~in response to the message, receiving a form at the user system from the server,~~

8   ~~wherein~~ the form <u>received at the user system from the server</u> is personalized for the user based

9   upon the information <u>related to the user and one or more activities</u> included in the message.~~; and~~

10   ~~outputting the form via the user system.~~

1   4.   (Original) The method of claim 1 wherein accessing the web site

2   comprises accessing a first web page stored by the web site using the first browser.

1   5.   (Original) The method of claim 4 wherein performing processing at the

2   user system comprises:

3   opening a second browser on the user system;

4   loading a second web page from the web site into the second browser; and

5   initiating a timer on the user system, the timer configured to generate a signal at

6   periodic time intervals.

1   6.   (Original) The method of claim 5 wherein the second browser is

2   minimized.

1   7.   (Currently Amended) The method of claim 5 further comprising:

2   ~~in response to the signal periodically generated by the timer:~~

3   monitoring<u>, when a signal is generated by the timer,</u> one or more user activities

4   performed by a user of the first browser at the web site; and

5   determining<u>, when a signal is generated by the timer,</u> if the first browser has

6   exited the webite.

1   8.   (Currently Amended) The method of claim 7 wherein monitoring the <u>one</u>

2   <u>or more</u> user activities comprises:

3   collecting information related to the user; and

4   collecting information related to <u>one or more</u> activities performed by the user at

5   the web site.

1   9.   (Currently Amended) The method of claim 8 wherein ~~initiating the action~~

2 ~~upon determining that the first browser has exited the web site comprises:~~

3   ~~generating a~~ the form received at the user system is ~~for the user~~ based upon the

4 information related to the user and the information related to the one or more activities

5 performed by the user at the web site.~~; and~~

6   ~~outputting the form to the user via the user system.~~

1   10.   (Original) The method of claim 7 wherein determining if the first browser

2 has exited the web site comprises:

3   obtaining a reference to the first browser's window;

4   inspecting an attribute of the first browser window using the reference to the first

5 browser's window; and

6   determining if an error occurred due to inspecting the attribute, the occurrence of

7 the error indicating that the first browser has exited the web site.

1   11.   (Original) The method of claim 10 wherein the attribute is a name

2 attribute.

1   12.   (Original) The method of claim 7 wherein determining if the first browser

2 has exited the web site comprises:

3   obtaining a reference to the first browser's window;

4   inspecting a name variable of the first browser window using the reference to the

5 first browser's window; and

6   determining if an exception occurred due to inspecting the name variable, the

7 occurrence of the exception indicating that the first browser has exited the web site.

1   13.   (Original) The method of claim 12 further comprising:

2   if no exception occurred due to inspecting the name variable:

3   inspecting a document domain attribute of the first browser window using

4 the reference to the first browser's window; and

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5   determining if an exception occurred due to inspecting the document

6   domain attribute, the occurrence of the exception indicating that the first browser has exited the

7   web site.

1   14.   (Currently Amended) A computer-implemented method of initiating an

2   action upon exit from a web site, the method comprising:

3   accessing the web site by accessing a first web page stored by the web site using a

4   first browser;

5   ~~upon accessing the web site:~~

6   opening a second browser;

7   loading a second web page from the web site into the second browser; ~~and~~

8   initiating a timer configured to periodically generate a signal after a time period;

9   ~~in response to the signal periodically generated by the timer:~~

10   collecting, <u>in response to a signal generated by the timer,</u> information related to a

11   user of the first browser and the user's <u>one or more</u> activities at the web site; and

12   determining<u>, in response to a signal generated by the timer,</u> if the first browser has

13   exited the web site; and

14   initiating the action upon determining that the first browser has exited the web

15   site<u>, wherein initiating the action comprises:</u>

16   <u>communicating the information related to the user and one or more</u>

17   <u>activities performed by the user at the web site to a server;</u>

18   <u>receiving a form from the server, the form generated by the server based</u>

19   <u>upon the information related to the user and the user's one or more activities at the web site; and</u>

20   <u>displaying the form to the use.</u>

1   15.   (Original) The method of claim 14 wherein determining if the first

2   browser has exited the web site comprises:

3   obtaining a reference to the first browser's window;

4   inspecting an attribute of the first browser window using the reference to the first

5   browser's window; and

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6   determining if an error occurred due to inspecting the attribute, the occurrence of

7   the error indicating that the first browser has exited the web site.

1   16.   (Original) The method of claim 15 wherein the attribute is a name

2   attribute.

1   17.   (Original) The method of claim 14 wherein determining if the first

2   browser has exited the web site comprises:

3   obtaining a reference to the first browser's window;

4   inspecting a name variable of the first browser window using the reference to the

5   first browser's window; and

6   determining if an exception occurred due to inspecting the name variable, the

7   occurrence of the exception indicating that the first browser has exited the web site.

1   18.   (Original) The method of claim 17 further comprising:

2   if no exception occurred due to inspecting the name variable:

3   inspecting a document domain attribute of the first browser window using

4   the reference to the first browser's window; and

5   determining if an exception occurred due to inspecting the document

6   domain attribute, the occurrence of the exception indicating that the first browser has exited the

7   web site.

1   19.   (Canceled)

1   20.   (Currently Amended) A computer-implemented method of performing an

2   action upon exit from a first web site, the method comprising:

3   accessing the first web site by accessing a first web page stored by the first web

4   site using a first browser;

5   outputting the first web page via the first browser;

6   upon outputting the first web page, performing processing to periodically monitor

7   if the first browser has exited the first web site; and

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8   performing the action upon determining that the first browser has exited the first

9   web site, wherein performing the action comprises:

10   communicating a message to a server;

11   receiving a form from the server in response to the message; and

12   outputting the form via the first browser.

1   21.   (Canceled)

1   22.   (Currently Amended) The method of claim 20 wherein performing the

2   processing comprises:

3   opening a second browser;

4   loading a second web page from the first web site into the second browser;

5   executing a timer configured to generate a signal at periodic intervals; and

6   ~~in response to the signal periodically generated by the timer:~~

7   inspecting, in response to the signal periodically generated by the timer, an

8   attribute of the web page displayed in the first browser to determine if the first browser has

9   exited the first web site.~~; and~~

10   ~~communicating a message to a server if it is determined that the first~~

11   ~~browser has exited the first web site.~~

1   23.   (Currently Amended) A system for performing an action upon exit from a

2   first web site, the system comprising:

3   a processor;

4   a memory coupled to the processor, the memory configured to store a plurality of

5   code modules for execution by the processor, the plurality of code modules comprising:

6   a code module for accessing the first web site by accessing a first web

7   page stored by the first web site using a first browser;

8   a code module for outputting the first web page via the first browser;

9   upon outputting the first web page, a code module for performing

10   processing to monitor if the first browser has exited the first web site; and

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11   a code module for performing the action upon determining that the first

12   browser has exited the first web site, wherein the code module for performing the action

13   comprises:

14   a code module for communicating a message to a server upon determining

15   that the first browser has exited the first web site;

16   a code module for receiving a form from the server in response to the

17   message; and

18   a code module for outputting the form via the first browser.

1   24.   (Canceled)

1   25.   (Currently Amended) The system of claim 23 wherein the code module

2   for performing processing to monitor if the first browser has exited the first web site comprises:

3   a code module for opening a second browser;

4   a code module for loading a second web page from the first web site into the

5   second browser;

6   a code module for executing a timer configured to generate a signal at periodic

7   intervals; and

8   in response to the signal periodically generated by the timer:

9   a code module for inspecting, in response to the signal periodically generated by

10   the timer, an attribute of the web page displayed in the first browser to determine if the first

11   browser has exited the first web site.; and

12   a code module for communicating a message to a server if it is determined

13   that the first browser has exited the first web site.

1   26.   (Currently Amended) A network system for initiating an action when a

2   user exits a web site, the system comprising:

3   a communication network;

4   a plurality of web servers coupled to the communication network, the plurality of

5   web servers including a first web server configured to host the web site; and

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6   a user system coupled to the communication network;

7   wherein the user system accesses the web site by accessing a first web page stored

8   by the web site using a first browser executing on the user system;

9   wherein the user system, upon accessing the web-site, is configured to perform

10   processing to periodically monitor if the first browser has exited the web site; and

11   wherein the user system is configured to initiate the action upon determining that

12   the first browser has exited the web site, wherein the user system is configured to initiate the

13   action by:

14   communicating a message to a second server upon determining that the

15   first browser has exited the web site; and

16   receiving a form generated by the second server; and

17   displaying the form to the user.

1   27.   (Currently Amended) The system of claim 26 wherein the user system is

2   configured to determine if the first browser has exited the web site by:

3   opening a second browser on the user system;

4   loading a second web page from the web site into the second browser; and

5   initiating a timer which is configured to generate a signal at periodic time

6   intervals[[.]];

7   ~~in response to the signal periodically generated by the timer:~~

8   collecting, when a signal is generated by the timer, information related to a user of

9   the user system and information about one or more activities performed by the user at the web

10   site; and

11   determining, when a signal is generated by the timer, if the first browser has

12   exited the web site.

1   28.   (Currently Amended) The system of claim 27 wherein ~~the user system is~~

2   ~~configured to determine~~ determining if the first browser has exited the web site ~~by~~ comprises:

3   obtaining a reference to the first browser's window;

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4   inspecting an attribute of the first browser window using the reference to the first

5   browser's window; and

6   determining if an error occurred due to inspecting the attribute, the occurrence of

7   the error indicating that the first browser has exited the web site.

1   29.   (Original) The system of claim 27 wherein the attribute is a name

2   attribute.

1   30.   (Currently Amended) The system of claim 27 wherein ~~the user system is~~

2   ~~configured to determine~~ determining if the first browser has exited the web site ~~by~~ comprises:

3   obtaining a reference to the first browser's window;

4   inspecting a name variable of the first browser window using the reference to the

5   first browser's window; and

6   determining if an exception occurred due to inspecting the name variable, the

7   occurrence of the exception indicating that the first browser has exited the web site.

1   31.   (Currently Amended) The system of claim 30 wherein ~~the user system is~~

2   ~~further configured to determine~~ determining if the first browser has exited the web site ~~by~~ further

3   comprises:

4   inspecting a document domain attribute of the first browser window using the

5   reference to the first browser's window; and

6   determining if an exception occurred due to inspecting the document domain

7   attribute, the occurrence of the exception indicating that the first browser has exited the web site.

1   32.   (Currently Amended) The system of claim 27 further comprising ~~a second~~

2   ~~server coupled to the user system, and wherein the user system is configured to initiate the action~~

3   ~~by:~~

4   communicating the information ~~about~~ related to the user and information about

5   the one or more user activities at the web site to the second server[[;]], and

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6   wherein the ~~receiving a~~ form is generated by the second server based upon the

7   information related to the user and information about the one or more user activities.~~; and~~

8   ~~displaying the form to the user.~~

1   33.   (Currently Amended) A computer program product stored on a computer

2   readable storage medium for performing an action upon exit from a first web site, the computer

3   program product comprising:

4   code for accessing the first web site by accessing a first web page stored by the

5   first web site using a first browser;

6   code for outputting the first web page via the first browser;

7   upon outputting the first web page, code for performing processing to periodically

8   monitor if the first browser has exited the first web site; and

9   code for performing the action upon determining that the first browser has exited

10   the first web site, wherein the code for performing the action comprises:

11   code for communicating a message to a server upon determining that the

12   first browser has exited from the first web site;

13   code for receiving a form from the server in response to the message; and

14   code for outputting the form via the first browser .

1   34.   (Canceled)

1   35.   (Currently Amended) The computer program product of claim 33 wherein

2   the code for performing the processing comprises:

3   code for opening a second browser;

4   code for loading a second web page from the first web site into the second

5   browser;

6   code for executing a timer configured to generate a signal at periodic intervals;

7   and

8   ~~in response to the signal periodically generated by the timer:~~

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9   code for inspecting, in response to the signal periodically generated by the timer,

10   an attribute of the web page displayed in the first browser to determine if the first browser has

11   exited the first web site.; and

12   code for communicating a message to a server if it is determined that the

13   first browser has exited the first web site.

1   36.   (Currently Amended) A computer program product stored on a computer

2   readable storage medium for initiating an action upon exit from a web site, the computer

3   program product comprising:

4   code for accessing the web site by accessing a first web page stored by the web

5   site using a first browser;

6   upon accessing the web site:

7   code for opening a second browser;

8   code for loading a second web page from the web site into the second browser;

9   and

10   code for initiating a timer configured to periodically generate a signal after a time

11   period;

12   in response to the signal periodically generated by the timer:

13   code for collecting information related to a user of the first browser and the user's

14   activities at the web site; and

15   code for determining, in response to the signal periodically generated by the

16   timer, if the first browser has exited the web site; and

17   code for initiating the action upon determining that the first browser has exited the

18   web site, wherein the code for initiating the action comprises:

19   code for communicating a message to a server upon determining that the

20   first browser has exited the web site;

21   code for receiving a form from the server; and

22   code for displaying the form to the user.

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1   37.   (Original) The computer program product of claim 36 wherein the code

2 for determining if the first browser has exited the web site comprises:

3   code for obtaining a reference to the first browser's window;

4   code for inspecting an attribute of the first browser window using the reference to

5 the first browser's window; and

6   code for determining if an error occurred due to inspecting the attribute, the

7 occurrence of the error indicating that the first browser has exited the web site.

1   38.   (Original) The computer program product of claim 37 wherein the

2 attribute is a name attribute.

1   39.   (Original) The computer program product of claim 36 wherein the code

2 for determining if the first browser has exited the web site comprises:

3   code for obtaining a reference to the first browser's window;

4   code for inspecting a name variable of the first browser window using the

5 reference to the first browser's window; and

6   code for determining if an exception occurred due to inspecting the name

7 variable, the occurrence of the exception indicating that the first browser has exited the web site.

1   40.   (Currently Amended) The computer program product of claim 39 further

2 comprising:

3   ~~if no exception occurred due to inspecting the name variable:~~

4   code for inspecting a document domain attribute of the first browser window

5 using the reference to the first browser's window <u>if no exception occurred due to inspecting the</u>

6 <u>name variable</u>; and

7   code for determining if an exception occurred due to inspecting the document

8 domain attribute, the occurrence of the exception indicating that the first browser has exited the

9 web site.

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1   41.   (Currently Amended) The computer program product of claim 36 further

2 comprising:

3   <u>code for collecting, in response to the signal periodically generated by the timer,</u>

4 <u>information related to a user of the first browser and the user's one or more activities at the web</u>

5 <u>site;</u>

6   code for communicating the information related to the user and the user's <u>one or</u>

7 <u>more</u> activities at the web site to [[a]] <u>the</u> server;

8   ~~code for receiving a form from the server,~~ <u>wherein</u> the form ~~generated by~~ <u>received</u>

9 <u>from</u> the server <u>is generated</u> based upon the information related to the user and the user's <u>one or</u>

10 <u>more</u> activities at the web site<u>.</u>~~; and~~

11   ~~code for displaying the form to the user.~~

1   42.   (New) A computer-implemented method of initiating an action upon exit

2 from a web site, the method comprising:

3   connecting to a web site using a first browser executing on a user system;

4   subsequent to connecting to the web site, performing processing at the user

5 system to determine if the first browser is connected to the web site;

6   communicating a message from the user system to a server upon determining that

7 the first browser is no longer connected to the web site;

8   receiving an electronic document at the user system from the server in response to

9 the message; and

10   outputting the electronic document via the user system.